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# **New Zealand**

# RETAIL FOOD SECTOR

# **Annual Report**

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### **Report Highlights:**

New Zealand's imports of consumer-oriented agricultural products have trended upward over the past several years reaching US \$1,729 billion in CY 2008. Australia is New Zealand's largest supplier with a 47% share, followed by the United States (10.2%) and China (4.3%).

Post:

Wellington

# **Section I. Executive Summary:**

Comparable in size to Colorado, New Zealand is an island country with a diverse multicultural population of 4.33 million people. It is a largely urbanized society with over half of the population residing in the four largest cities: Auckland, Wellington, Christchurch and Hamilton. Auckland is the largest city with a population of 1.4 million.

New Zealand has a relatively stable economy that is heavily reliant on agriculture and trade. Leading exports include dairy products, meat, logs/wood, crude oil, mechanical machinery, fruit, fish, and aluminium. Top imports include petroleum, machinery, vehicles, textiles, plastics, and iron and steel. The top five destinations for New Zealand exports are Australia, the United States, the People's Republic of China, Japan and the United Kingdom. Australia is the leading supplier followed by the People's Republic of China, the United States, Japan and Germany. Long characterized as a "sunset" industry, agriculture remains the cornerstone of the New Zealand economy accounting for over 50% of total exports. An estimated 80-90% of New Zealand's agricultural production is exported.

Agricultural trade between the U.S. and New Zealand runs strongly in favor of New Zealand. However, U.S. agricultural, forestry and fishery exports to New Zealand reached a record \$235 million in 2008, up 6% from the previous year. Leading export categories include fresh fruit (grapes, oranges, stone fruit, apples, pears, lemons, limes and cherries), pet food, processed fruits and vegetables, and fresh/chilled/frozen red meat. Fresh fruit exports continue to show significant growth, up more than 11% in 2008, along with processed fruit and vegetables (up 61%), pet food (up 32%) and other consumer-oriented products (up 47%). Consumer-oriented agricultural products accounted for over 70 percent of the total agricultural exports to New Zealand. U.S. imports from New Zealand were \$2.134 billion in 2008, up 2.5% from the previous year. On a value basis, the leading import categories are beef, dairy products, wine and softwood lumber.

### **New Zealand Quick Facts**

- Population: 4.33 million
- Retail Grocery Sales (2008): NZ \$24.6 billion
- Consumer Food Imports (2008): US\$ 1.73 billion
- US Share of Consumer Food Imports (2008): 10.2%
- Food Sales through Supermarkets: 50%
- Imported Food Handled by Agents/Distributors: 80%

| US-NZ Agricultural Trade in CY 2008 |                    |  |  |  |  |
|-------------------------------------|--------------------|--|--|--|--|
| U.S. Ag Exports to New Zealand      | US \$235 million   |  |  |  |  |
| U.S. Ag Imports from New<br>Zealand | US \$2.139 billion |  |  |  |  |

(Source: USDA BICO Report)

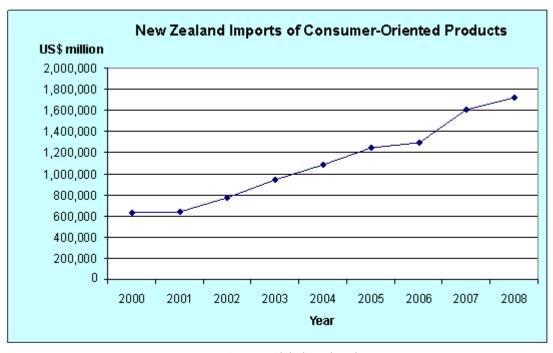
| New Zealand/US\$ Exchange Rate |        |        |  |  |  |
|--------------------------------|--------|--------|--|--|--|
| NZ\$ (Nov13, 2009)             |        |        |  |  |  |
|                                | 2008)  |        |  |  |  |
| 0.7326                         | 0.5733 | 0.6934 |  |  |  |

(Source: Reserve Bank of New Zealand)

Click here for an <u>interactive map</u> of New Zealand that shows the major ports and airports on both the North Island and the South Island.

#### **Consumer-Oriented Food Product Trade**

New Zealand's imports of consumer-oriented agricultural products have trended upward over the past several years reaching US \$1,729 billion in CY 2008. Australia is New Zealand's largest supplier with a 47% share, followed by the United States (10.2%) and China (4.3%). Leading consumer-oriented imports from Australia include wine, food preparations (including food crystals, powders, nut pastes etc.), snack foods, bread/cookies/cakes, pet food and frozen meat products etc. Leading imports from the United States include pet food, food preparations, frozen meat products, fruit and vegetable juices, fresh fruit, nuts, dried fruits and sauces/condiments. New Zealand consumer-oriented imports from China are expanding rapidly, up from US\$ 48 million in 2006 to US\$ 75 million in 2008. Top import categories include apple juice, sugar confectionery products, peanuts, food preparations, baked bakery products, frozen/cooked vegetables, prepared peaches, pasta, starches, fresh/dried nuts etc. (Source: Global Trade Atlas)



Source: Global Trade Atlas

# Advantages and Challenges for U.S. Consumer Food Exporters

| Advantages                                                                                                                    | Challenges                                                                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| Familiar business and cultural environment and no language barriers to overcome.                                              | New Zealand labeling laws are different from those in the U.S.                                                                          |
| U.S. products enjoy a quality reputation along with their novelty status.                                                     | Growing competition from China in the consumer-oriented food category.                                                                  |
| Minimum barriers to trade including low tariffs ranging between 0 and 5%.                                                     | Strict phytosanitary/sanitary regulations with regard to fresh produce and meats.                                                       |
| Opportunities to market U.S. fresh products during New Zealand's offseason due to the counter seasonal nature of the markets. | Consumer foods imported from Australia are duty free, while U.S. products are assessed tariffs between 0 and 5%. Some Canadian products |
| Some supermarkets make individual buying decisions.                                                                           | have preferential tariff treatment.                                                                                                     |
| Ease of doing business and size of market make it a good fit for newto-export and small to medium companies.                  | New Zealand retail market is highly consolidated and dominated by two supermarket chains.                                               |
| NZ practices rules, risk and science-<br>based approach to trade                                                              | Distance from United States results in high transportation costs                                                                        |

# **Section II: Road Map for Market Entry**

# **Entry Strategy**

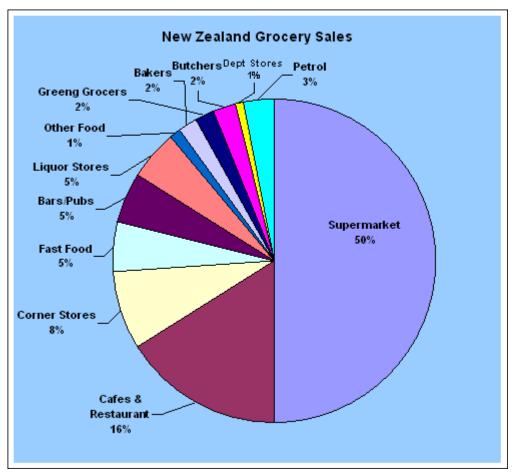
U.S. exporters interested in the New Zealand market should develop a good understanding of their major competitors, significant consumer trends, distribution channels, and recent developments in the retail sector before adopting a market entry strategy.

- One option available to U.S. exporters is to access the New Zealand market through an importer/distributor, agent or broker that specializes in a specific product category. Those that are familiar with regulatory requirements, clearance procedures at the port of entry, and transport logistics and have strong contact networks can provide valuable services to U.S. exporters.
- There are two supermarket chains in New Zealand: Foodstuffs (NZ) Limited and Progressive Enterprises. U.S. exporters interested in supplying these chains should either contact Progressive Enterprises head office located in Auckland or each of the three regional Foodstuffs offices as they make buying decisions independently of each other. (See Section VI for contact information).
- Fresh products can be marketed directly through specialty importers who
  offer storage and handling services to major supermarkets. Dry food
  products often are imported in bulk and repackaged into smaller retail sizes
  by importers/distributors.
- New Zealand importers frequently make purchases from suppliers met at international food shows such as FMI in Chicago, ANUGA in Germany, Fine Food Show in Australia, and SIAL in France.
- Advertising and product sampling in supermarkets helps promote new-tomarket items. Product also can be introduced/advertised using key retail magazines in New Zealand such as FMCG and Grocers' Review.
- U.S. exporters should consider exhibiting novel and innovative products at New Zealand food shows, such as Foodstuffs Food Show, Hospitality Show and Katrina Gordon Trade Show. Interested exporters should contact the Agricultural Affairs Office at <a href="mailto:agwellington@usda.gov">agwellington@usda.gov</a>. (See Section VI for contact information).

# A. Supermarkets

#### **Market Structure**

The retail grocery market in New Zealand is well developed with supermarkets, small-scale grocery stores, fresh food specialty stores and convenience stores in all of the major population centers. Total retail grocery sales in 2008 (June year) were valued at over NZ \$24.6 billion (US \$17.22 billion). Approximately 50% of sales, NZ \$12.7 billion (US \$8.89 billion), were made through supermarkets followed by cafes and restaurants at 16%, corner stores at 8%, fast food outlets at 5%, bars/pubs and clubs at 5%, and other outlets at 16%. (Source: Coriolis Research, June 2008 report)



Source: Coriolis Research, June 2008

Two supermarket chains, Foodstuffs (NZ) Limited and Progressive Enterprises Limited, dominate the New Zealand retail sector, which is valued at NZ \$12.7 billion (US \$8.89 billion). Foodstuffs (NZ) Ltd. has a 57% share of the New Zealand grocery market and Progressive Enterprises has a 40% share.

**New Zealand Retail Market Distribution** 

| Supermarket<br>Group          | Ownership                                                                      | Market<br>Share | Store Names                                                                                                                                                                                                                                                   |
|-------------------------------|--------------------------------------------------------------------------------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Foodstuffs (NZ) Ltd           | New Zealand owned;<br>made up of three<br>independently owned<br>co-operatives | 57%             | <ul> <li>New World- Full service supermarkets</li> <li>Pak'n'Save- Foodbarn/retail food warehouses</li> <li>Write Price- Foodbarn/retail food warehouses</li> <li>Four Square- Convenience grocery stores</li> <li>On the Spot- Convenience stores</li> </ul> |
| Progressive<br>Enterprises    | Owned by<br>Woolsworths Limited<br>(Australia)                                 | 40%             | Woolworth- Full service supermarkets     Foodtown- Full service supermarkets     Countdown- Discount supermarkets     Supervalue- Conveniece grocery stores     Fresh Choice-Fresh and gourmet food stores     Woolworth Quick & Micro-Convenience stores     |
| Independent Grocery<br>Stores | New Zealand owned                                                              | 3%              | Ethnic Shops     Asian Grocery stores     Independent Green Grocers                                                                                                                                                                                           |

Foodstuffs (NZ) Limited is one of the largest grocery distributors representing 705 stores in New Zealand (including 45 Pak N Save; 132 New World; 282 Four Square; 147 On the Spot; 3 Write Price stores; 2 Shoprite; 75 Liquorland 3 Duffy & Finns; and 16 Henry's Beer Wine and Spirit). The organization is comprised of three regional cooperatives: Foodstuffs (Auckland) Co-operative Society Limited, which covers the middle to upper North Island; Foodstuffs (Wellington) Co-operative Society Ltd, which covers the southern half of the North Island; and Foodstuffs (South Island) Co-operative Society Limited, which covers the entire South Island. Interested U.S. exporters should contact each of the regional Foodstuffs offices as they make buying decisions independently of each other. (Please see Section VI for contact information.)

Foodstuffs (NZ) Limited recently acquired Liquorland chain stores from DB Breweries. With this acquisition, Foodstuffs will increase its presence in liquor sales not only through supermarkets nationwide but also through standalone liquor retail outlets.

Progressive Enterprises Limited (a subsidiary of the Australian company Wooldworths Limited) has a 40% share of the New Zealand grocery market. Progressive Enterprises has 53 Woolworths stores, 29 Foodtown, 70 Countdown, 39 Supervalue, 15 Fresh Choice, and 22 Woolworths Micro and Quickstop convenience stores. All import purchasing decisions are made at its headquarters in Auckland.

Progressive Enterprises recently announced that it will be eliminating its Foodtown and Woolworths brands over the next 5 years and replacing them with the "new generation Countdown" brand. Progressive plans to invest up to NZ\$1 billion in rebranding its stores over the next five years opening up to five new generation Countdown supermarkets and transforming around 20 Woolworths, Foodtown and older Countdown stores to the new brand and format each year for the next five years. New stores will have a bigger grocery range and wider aisles, which is expected to provide a more pleasant shopping experience.

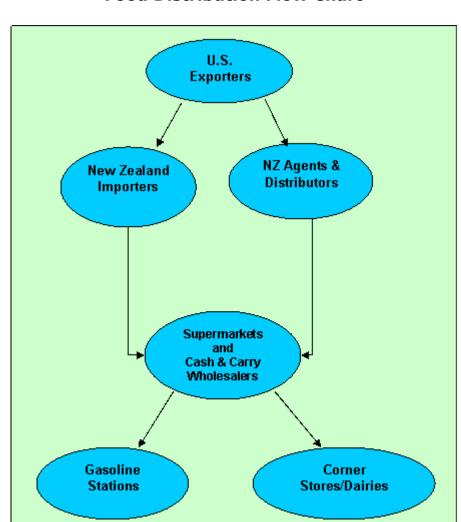
U.S. exporters interested in supplying the New Zealand market can work with importers, distributors or import brokers that target food category/merchandise managers at major wholesalers and supermarket chains. Approximately 90% of all imported food products are purchased and distributed within New Zealand by importers/distributors.

Indicative margins (as a guide only) for New Zealand importers/distributors are as follows:

| Importers:                  | 5-20% of gross margin (i.e. percent of wholesale value)                                                                           |  |  |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------|--|--|
|                             | -10-30% of gross margin (if funding promotional activities -10-20% of gross margin (if <i>not</i> funding promotional activities) |  |  |
| Supermarkets:               | 15-20% of the wholesale value (depending on the category)                                                                         |  |  |
| <b>Independent Grocers:</b> | s: 30-40% of the gross margin                                                                                                     |  |  |

New Zealand's supermarket distribution channels are relatively simple. Individual supermarket chains have distribution centers located throughout New Zealand that supply their retail outlets. Supermarkets source food products from domestic

manufactures or directly from local importers/distributors. Approximately 80 percent of all imported food products are sold through supermarkets in New Zealand.



**Food Distribution Flow Chart** 

According to press reports, New Zealand retail food prices are rising faster than in most OECD countries. New Zealand grocery prices have increased 42.5% since 2000, compared to a 41.3% increase for Australia; 32.9% for the United Kingdom; and 28.4% for the United States. South Korea was the only country that had a higher rate of increase at 48.2%. Press reports have pointed to the duopolistic nature of the retail food market and a relative lack of competition as major reasons for high food prices. (Source: Newsgroup Stuff.co.nz, November, 2009)

### **B.** Convenience Stores, Gas Marts and Kiosks

#### **Market Structure**

In 2009, over 1,075 gasoline convenience stores operated throughout New Zealand accounting for an estimated 3% of New Zealand's retail food industry. Total sales as of March 2009 were NZ \$700 million (US \$504 million). These stores are generally open 24 hours a day, seven days a week, and offer a limited range of grocery items and ready-to-eat meals. (Source: Coriololis Research, March 2009)

New Zealand gasoline stations have formed partnerships with supermarket chains to offer greater shopping convenience. For instance, Woolworths supermarket chain has a partnership with the Gull gasoline company, which offers two types of convenience stores: smaller stores called Micros and larger convenience stores called Quickstop. Micros and Quickstop stores are complimentary to Woolworth's larger supermarket store format. The in-store range covers some 3,000 lines. These include cold drinks, snacks, freshly baked bread and other bakery products.

New Zealand's two supermarket chains are offering customers discounts on gasoline purchases. For instance, Shell Oil and Progressive Enterprises offer a grocery fuel discount scheme where customers receive fuel coupons for shopping at Progressive Supermarkets. Foodstuffs, which operates the New World and PaknSave chains, offers a similar grocery fuel discount scheme in conjunction with Caltex and PaknSave fuel stations.

| Retailer<br>Name                                                | Ownership   | Number<br>of<br>Outlets | Locations                                                             | Purchasing Type                                       |
|-----------------------------------------------------------------|-------------|-------------------------|-----------------------------------------------------------------------|-------------------------------------------------------|
| Caltex (Star<br>Mart)                                           | U.S.        | 323                     | Nationwide<br>Starmart-93<br>Privately<br>owned-108<br>Fuel Only -122 | Wholesalers/Distributors/NZ<br>Manufacturers          |
| Shell (Select)                                                  | New Zealand | 300                     | Nationwide<br>Select Stores -<br>210                                  | NZ Manufacturers/<br>Wholesalers/ Distributors        |
| British<br>Petroleum (BP<br>Connect,<br>Express and<br>BP 2 GO) | British     | 234                     | Nationwide<br>BP Connect-81<br>BP 2 Go- 102<br>Others- 51             | Wholesalers/Distributors/NZ<br>Manufacturers          |
| Mobil (On the<br>Run and Mobil<br>Mart)                         | New Zealand | 200                     | Nationwide<br>On the Run- 23<br>Others –177                           | Wholesale/Distributors of<br>Progressive Supermarkets |
| Gull<br>(Woolworths<br>Quickstop)                               | New Zealand | 19                      | North Island                                                          | Wholesalers/Distributors of<br>Woolworths NZ          |

Source: Caltex, Shell, BP, Mobil, Gull officials

### C. Traditional Markets and Small Independent Grocery Stores

#### **Market Structure**

Traditional markets or corner stores in New Zealand are called "dairies". Dairies and small independent grocery outlets are declining in number because of the popularity of gasoline station/convenience stores, which operate 24 hours a day, seven days a week. Most dairies offer a limited selection of staple groceries and snack foods such as milk, bread, soda, potato chips, ice cream and candy. U.S. exporters have limited opportunities for sales of U.S. food products through dairy stores, which tend to source their inventory locally through large retail cash and carry/ grocery wholesalers. Small grocers and dairies account for approximately 8% of total grocery sales or NZ \$2.1 billion (US\$1.5 billion). New Zealand does not have a 'terminal market' system that independent small grocers can use to source products.

### **D.** Hypermarkets

### **Market Structure**

The Warehouse Group comprises 86 Warehouse stores in New Zealand and 46 Warehouse Stationary stores. The Warehouse is one of New Zealand's largest retailers with a wide range of departments including apparel, technology, music and

gardening, among others. It reported sales of US\$1.1 billion through its Warehouse stores.

# **SECTION III. Competition**

Australia is New Zealand's largest supplier of consumer-oriented food products due largely to lower transport costs and the Closer Economic Relations Agreement, which eliminated tariffs on Australian food products.

The United States is the second largest supplier of processed foods to New Zealand, holding a 10% market share. U.S. food products are assessed import tariffs ranging from 0-5%.

Many multinational companies, including U.S. firms, have a manufacturing base in Australia and offer well-established brands of food products into the New Zealand market.

|                               |                   |                                                                   | Suppliers                                              |
|-------------------------------|-------------------|-------------------------------------------------------------------|--------------------------------------------------------|
| Fresh Grapes                  | 1. U.S. 54%       | 1. U.S. able to supply                                            | New Zealand is a producer of                           |
| l resir drapes                |                   | counter-seasonal fruits.                                          | wine grapes, and it is more                            |
| Total Imports: 10,962 Tons    | 2. Chile 26%      | 2. More price competitive                                         | economical to import table                             |
| 10001 111100105. 10,902 10115 |                   | than U.S. grapes.                                                 | grapes.                                                |
| T-+-  \/-                     | 3. Australia 18%  | 3. Australia is                                                   |                                                        |
| Total Value: \$21.5 million   | 5. Australia 1070 | geographically close                                              |                                                        |
|                               |                   |                                                                   |                                                        |
| Fresh Fruits                  | 1. U.S. 95%       | U.S. is able to supply in                                         | New Zealand is a producer of                           |
| (Apricots, cherries,          |                   | counter-seasonal season.                                          | these fruits, however, during                          |
| peaches, plums,               | 2. Chile 4.5%     |                                                                   | May through October local fruit                        |
| nectarines)                   |                   |                                                                   | is unavailable creating a                              |
|                               |                   |                                                                   | window of opportunity for U.S. fruits.                 |
| Total Imports: 4,918 tons     |                   |                                                                   | iruits.                                                |
|                               |                   |                                                                   |                                                        |
| Total Value: US\$6.5 million  |                   |                                                                   |                                                        |
| Pears                         |                   | 1. Australia mainly                                               | U.S. pears are available off-                          |
|                               |                   |                                                                   | season from September                                  |
|                               | 2. U.S. 30%       | of pears.                                                         | through December, when                                 |
|                               |                   | 2. U.S. pears represent                                           | local/other imported pears are from older/ atmospheric |
| Total Imports: 3,739 tons     |                   | new season fresh pears                                            | controlled storage and also                            |
| Total Imports: 3,733 tons     |                   |                                                                   | have limited available during                          |
| Total Value: US\$ 4 million   |                   | older/controlled                                                  | that period.                                           |
| Total value: 05\$ 4 million   |                   | atmosphere stored pears,                                          | ·                                                      |
|                               |                   | which are of poorer                                               |                                                        |
|                               | 3. China 19%      | quality and more limited                                          |                                                        |
|                               | 3. Cillia 19%     | availability.                                                     |                                                        |
|                               |                   |                                                                   |                                                        |
|                               |                   | 3. Import is for specialist                                       |                                                        |
|                               |                   | Chinese variety pears,                                            |                                                        |
|                               |                   | predominately consumed by Asian population.                       |                                                        |
| Red Meat                      |                   | Australia mainly                                                  | New Zealand does not meet                              |
| (Chilled/Frozen)              |                   |                                                                   | local demand for pig meat at a                         |
| (Crimed/Frozerr)              |                   | to New Zealand.                                                   | competitive price. U.S. pig                            |
| Total Imports: 25 074         |                   | 2. Canadian products                                              | meat is imported for further                           |
| Total Imports: 35,074         |                   | enjoy preferential tariff                                         | processing in New Zealand.                             |
| Total Valuer US#102 million   |                   | treatment in New                                                  |                                                        |
| Total Value: US\$103 million  |                   | Zealand, where as U.S.                                            |                                                        |
|                               |                   | meat products<br>attracts 5%.tairff                               |                                                        |
|                               | 3. U.S. 16%       | 3. U.S. exports swine                                             |                                                        |
|                               |                   | meat for further                                                  |                                                        |
|                               |                   | processing in New                                                 |                                                        |
|                               |                   | Zealand                                                           |                                                        |
| Citrus Fruit                  | 1. U.S. 55%       | 1. U.S. able to supply                                            | New Zealand has a small citrus                         |
| (Mandarin, orange,            |                   | counter seasonal fruit and                                        |                                                        |
| grapefruit, lemons)           |                   | quality of U.S. citrus is                                         | considered a bit inconsistent.                         |
|                               |                   | considered superior to other citrus available in                  |                                                        |
| Total Imports: 19,298 tons    |                   | the market.                                                       |                                                        |
|                               |                   | 2. Australia enjoys close                                         |                                                        |
| Total Value: US\$ 19 million  |                   | proximity to NZ and                                               |                                                        |
|                               |                   | produces high quality                                             |                                                        |
|                               |                   | citrus fruit.                                                     |                                                        |
| Fruit and Vegetable           | 1. Australia 49%  | 1. Australia enjoys close                                         | New Zealand has limited                                |
| Juices                        |                   | proximity to NZ;                                                  | production of fruit                                    |
|                               |                   | Australia/NZ have similar                                         | concentrates/juices.                                   |
| Total Imports: 32,296 tons    | 2. Brazil 10%     | tastes.                                                           |                                                        |
| 1000 111100101 32,230 10113   |                   | <ol><li>Price competitive in<br/>supplying fruit juice.</li></ol> |                                                        |
|                               | 3. China 21%      | Supplying mult juice.                                             |                                                        |
|                               |                   | 3. Price competitive in                                           |                                                        |
|                               |                   |                                                                   |                                                        |

|                                                                                            | MI C 1 45:                                                                              | 1                                                                                                                                            |                                                                                                                                                                                                 |
|--------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                            | (U.S. has an 4%<br>market share)                                                        | supplying fruit juice.                                                                                                                       |                                                                                                                                                                                                 |
| Pet Food  Total Imports: 43,123 tons  Value: US\$67 million                                | <ol> <li>Australia 53%</li> <li>U.S. 38%</li> <li>Thailand 5%</li> </ol>                | Australia is price competitive in pet food products.     Premium quality pet foods are supplied from the U.S.                                | Domestic manufactures are<br>strong in canned foods, dog<br>biscuits and other low priced<br>dog foods.                                                                                         |
| Dry Fruit<br>(Dates, Figs,<br>raisins cranberry,<br>prunes, apricots,<br>peaches)          | 1. Turkey 37%<br>2. U.S. 22%                                                            | dry fruits and more price competitive than U.S. products.  2. Price competitive in raisins and prunes                                        | No local producers of dates, figs, raisins and prunes.                                                                                                                                          |
| Imports: 11,350 tons Total Value: US\$23.57                                                | 3. Iran 11%                                                                             | 3. A traditional market for dates.                                                                                                           |                                                                                                                                                                                                 |
| million  Dry Nuts (almonds/                                                                | 1. Vietnam 20%                                                                          | 1. U.S. has reputation for                                                                                                                   | New Zealand is not a producer                                                                                                                                                                   |
| walnuts/pistachios) Imports: 6,988 tons                                                    | 2. U.S. 14%<br>3. Australia 15%                                                         | good and consistent<br>quality.<br>2. Mainly almonds are<br>imported from Australia<br>and have close proximity                              | of dry nuts.                                                                                                                                                                                    |
| Total Value: US\$ 31.8<br>million                                                          |                                                                                         | to NZ.                                                                                                                                       |                                                                                                                                                                                                 |
| Snack Food (Unpopped microwaveable popcorn, potato/corn chips)  Total Imports: 47,714 tons |                                                                                         | Australia enjoy economies of scale and are competitively priced.  2. U.S. snack foods are                                                    | Food ingredients for other snack foods are expensive to produce locally, therefore, it is cheaper to import. U.S. microwaveable popcorn has good potential as it is not grown/produced locally. |
| Total Value:US\$211 million                                                                | 2. China 6%<br>2. U.S. 3%                                                               | considered high quality and price competitive.                                                                                               |                                                                                                                                                                                                 |
| Breakfast Cereal  Total Imports: 13,325 tons  Total Value: US\$ 42 million                 | <ol> <li>Australia 83%</li> <li>UK 10%</li> <li>(U.S. has a 1% market share)</li> </ol> | <ol> <li>Multinational<br/>companies located in<br/>Australia like Kellogg's are<br/>the major suppliers of<br/>imported cereals.</li> </ol> | Food ingredients for producing<br>local breakfast cereals are<br>expensive to grow.                                                                                                             |
|                                                                                            |                                                                                         |                                                                                                                                              |                                                                                                                                                                                                 |

Source: Global Trade Atlas; NZ Food importers; Masterpet official; NZ Harmonized Tariff

# **SECTION IV. Food Trends and Consumer Purchasing Habits**

# **Food Trends**

- Supermarket sales in January 2009 were up by 4.8% in comparison to the same period last year. Cafe and restaurant sales were down 2.4% and bar and club sales were down 4.7%. (Source: National Business Review, March 2009)
- The current economic situation is impacting on consumption habits in New Zealand. According to C-Store Magazine (April 2009):
  - Shoppers are decreasing the frequency of visits to convenience stores.
- Shoppers are driving less, and filling up gas tanks less frequently than 12 months ago.
- More and more shoppers are coming for "fuel only" (i.e. not purchasing items outside petrol).
- Fuel discount coupons have become far more important.
- One category that is performing well during the economic downturn is 'food on the go' (such as pies, sausage rolls, ready-made sandwiches and doughnuts etc). In convenience stores, this category is the fourth largest after milk, bread and potato chips/snacks (Source: FMCG, May 2009)
- A Nielsen survey indicated that 59% of New Zealanders would eat more fish and seafood if cost were not an issue. The same survey also indicated that 18% of surveyed New Zealanders are eating less fish/seafood than two years ago, 44% were eating fish one to two times per week, 39% were eating fish less often than once a week (Source: FMCG Magazine, March 2009)
- Confectionery sales have increased slightly. Total chocolate confectionery sales were NZ \$198.4 million in 2008, up from NZ \$184 million in 2007, a 7.82% increase. Total sugar confectionery sales in 2008 were NZ \$89.22 million as compared to \$83.45 million in 2007, a 6.9% increase. (Source: FMCG, March 2009)
- Hot beverages are a growth category for supermarkets. The total coffee category (instant/roast/ground) showed a 10.7% jump in 2008.
- New Zealanders have one of the world's highest rates of allergy or food intolerance, with an estimated 25% suffering from some form of allergy including asthma, anaphylaxis, wheat, dairy and egg allergies. As a result, a growing category is gluten-free products. Estimated at NZ \$22.3 million in 2007, the gluten-free market is expected to grow by almost 30% per annum by 2011 to NZ \$50 million. (Source: FMCG, June 2009)

# **Section V: Best High-value Product Prospects**

| Total   | 5 Year  | Import | Key Constraints over | Market             |
|---------|---------|--------|----------------------|--------------------|
| Imports | Average | Tariff | Market Development   | Attractiveness for |

| Product Category                                            | 2008            | Annual           | Rate |                                                                                                         | U.S.                                                                                                                                             |
|-------------------------------------------------------------|-----------------|------------------|------|---------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                             | (US<br>\$1000') | Import<br>Growth |      |                                                                                                         |                                                                                                                                                  |
| Fresh Grapes                                                | \$21,549        | 19%              | Free | competition from<br>Chilean and Australian<br>grapes.                                                   | High growth potential.<br>Consumers want fruit<br>to be available year<br>round.                                                                 |
| Fresh Fruits (apricots,<br>cherries, peaches,<br>plums)     | \$4,515         | 9%               | Free |                                                                                                         | U.S. can supply<br>counter-seasonal<br>fruit. Consumers want<br>fruit to be available<br>year round.                                             |
| Pears                                                       | \$4,476         | 8%               | Free | Consumer resistance to unfamiliar varieties.                                                            | NZ is one of the first<br>markets to get the<br>fresh pear crop.                                                                                 |
| Citrus Fruit                                                | \$19,118        | 13%              | Free | Small market                                                                                            | New Zealand consumers appreciate quality of U.S. citrus.                                                                                         |
| Fruit and vegetable<br>Juice                                | \$96,636        | 20%              | 5%   | U.S. products are expensive compared to products from some competitor countries.                        | Value-added juices/<br>concentrates with<br>health and nutritional<br>benefits have<br>potential to grow.                                        |
| Processed Fruits &<br>Vegetables                            | \$218,171       | 14%              | 0-5% | always price competitive with product from China                                                        | U.S. has a reputation                                                                                                                            |
| Dry Fruit (dates,<br>raisins, prunes, figs)                 | \$23,777        | 15%              | Free | U.S. is price competitive in raisins; faces tough competition in dates/figs category.                   | for good quality and                                                                                                                             |
| Dry Nuts (almonds/<br>walnuts/<br>pistachios)               | \$31,899        | 22%              | Free | Competition from Australia and other countries; need to be price competitive to maintain market share.  | U.S. dry nuts are considered high quality. Market share can be expanded if price competitive and promoted as healthy and nutritional snack food. |
| Snack<br>food (confectionery,<br>cocoa product,<br>cookies) | \$211,433       | 14%              | 0-5% | Australia is a leading supplier. Australia and New Zealand enjoy similar tastes/flavors in snack items. | Strong demand for convenience and snack food.                                                                                                    |
| Breakfast Cereal                                            | \$42,572        | 15%              | Free | Strong competition from<br>Australia.                                                                   | Strong demand.                                                                                                                                   |
| Pet Food                                                    | \$116,270       | 18%              | 0-5% | Price competitive products from Australia.                                                              | Strong demand for premium products.                                                                                                              |
| Wine                                                        | \$127,216       | 9%               | 5%   | Lack of importers<br>handling U.S. wines                                                                | American style Zinfandel and Cabernet Sauvgnon have potential to expand in this market.                                                          |

Source: Global Trade Atlas; NZ Food importers; Masterpet official; NZ Harmonized Tariff Code

# **Appendix: DOMESTIC TRADE SHOWS**

There are three major domestic food trade shows in New Zealand:

## Foodstuffs Food Show, Palmerston North (August 2010)

This is a trade-only show that exclusively targets Foodstuffs Limited supermarket store owners/buyers and distributors from the Upper North Island and from the South Island. Foodstuffs Limited operates more than 628 supermarkets throughout New Zealand and controls about 57 percent of New Zealand's retail/supermarket food trade. This show alternates between fresh-produce showcase (including seafood, deli, butchery, fresh produce and bakery) and retail/grocery foods (packaged foods). Foodstuffs Food Show 2010 will focus on retail food products. Contact details are:

Foodstuff Food Show
Silverstream
Wellington, New Zealand
Atn: Joanna Fefita
Tel: +64-4-527-2607

Email: Joanna.fifita@foodstuffs-wgtn.co.nz

# HospitalityNZ Show and Wine New Zealand, Auckland (August-22-24, 2010)

This show attracts hospitality industry contacts and some local food importers/buyers. Around 7,000 visitors attend this show. It takes place every September in Auckland. Contact details are:

The XPO Group Ltd PO Box 9682 New Market Auckland, New Zealand Tel: 64-9-976-8300

Fax: 64-9-379-3358

Email: info@dmgworldmedia.co.nz

Internet Homepage: <a href="http://www.hospitalitynz.co.nz">http://www.hospitalitynz.co.nz</a>

### Katrina Gordon Show (major metropolitan centers)

This local food show takes place in 16 major cities of New Zealand, including Auckland, Wellington, Christchurch and Queenstown in different months throughout the year. For more information, contact details are:

Katrina Gordon Trade Shows PO Box 8647 Christchurch, New Zealand

Tel: 64-3-348-2042 Fax: 64-3-348-0950 Internet Homepage:

### The Food Show (major metropolitan centers)

The Food Show is a consumer-focused food show. The show runs for four days, and has a preview day for trade and media group. Last year, the Auckland show attracted 300 exhibitors and 37,000 visitors. Every year, it takes place in major cities of New Zealand, including Christchurch, Wellington and Auckland. Next year's show will take place in the following cities:

Christchurch, March 26-28, 2010 Wellington, 14-16 May, 2010 Auckland, July 29-01 August, 2010

For more information, contact:

The Food Show
PO Box 47213, Ponsonby, Auckland, New Zealand
Phone +64 9 376 4603
Fax +64 9 378 7659

Web: www.foodshow.co.nz

### Fine Food Show (New Zealand) -June 13-15, 2010, Auckland

Fine Food Show New Zealand is being organized for the very first time in New Zealand. It will have the same format as Fine Food Show Australia, which has been running successfully in metro cities in Australia. It will be an international event and will attract companies from Europe, Australia, Asia and New Zealand. This show will focus on food and beverage and hospitality products. This will be a trade only event, visitors from the food industry will only be invited to the show. Contact details are:

Exhibition Sales Manager Fine Food Show New Zealand PO Box 47213, Ponsonby,

#### Auckland

Atn: Gail Lorigan Tel: +64-9-376-4603

Email: <a href="mailto:gail@finefoodsnz.co.nz">gail@finefoodsnz.co.nz</a>

### Fine Food Show Melbourne (Australia) - September 13-16, 2010

This is an international food and hospitality show and is the largest food industry even in this region. Exhibitors and imports from Australia, New Zealand and Asia Pacific region attend this show. U.S. exhibitors/exporters may contact:

Ms. Minnie Constan, Exhibition Director Diversified Exhibitions Australia Pty Ltd Illoura Plaza, 424 St Kilda Road Melbourne VIC 3004 AUSTRALIA

Tel: +61-3-9261-4500 Fax: +61-3-9261-4545 I: food@divexhibitions.com

E-mail: food@divexhibitions.com.au Web site: http://www.foodaustralia.com.au/

## **Section VI: Key Contacts**

### Foodstuffs (Wellington) Co-operative Society Limited

PO Box 38-896 Kiln Street,

Silverstream

Wellington, New Zealand

Attn: Eve Kelly, Purchase Manager; Andrew Loveridge

Tel: +64-4-527-2510; 04-527-2655 Email: eve.kelly@foodstuffs-wgtn.co.nz

### Foodstuffs (South Island) Co-operative Society Limited

167, Main North Road,

Papanui

Christchurch, New Zealand

Attn: Graham May, Purchase Manager

Tel: +64-3-353-8648

Email: gmay@foodstuffs-si.co.nz

### Foodstuffs (Auckland) Co-operative Society Limited

PO Box CX12021

Auckland,

New Zealand

Attn: Mr. Tony Olson, Purchase Manager

Tel: +64-4-621-0641

Email:

### **Progressive Enterprises**

Private Bag 93306

Otahuhu

Auckland, New Zealand

Attn: Graham Walker, Business Manager

Tel +64-9-275-2621

Email:

# **Agricultural Affairs Office**

Foreign Agricultural Service

U.S. Department of Agriculture

American Embassy

29 Fitzherbert Terrace

Thorndon

Wellington

Tel: +64-4-462-6012 Fax: +64-4-462-6016

Email: <a href="mailto:agwellington@usda.gov">agwellington@usda.gov</a>

### Food Standards Australia New Zealand (FSANZ)

108 The Terrace

Wellington 6036

New Zealand

Tel: 64-4-978-5631 Fax: 64-4-473-9855 Internet Homepage:

### **New Zealand Food Safety Authority (NZFSA)**

68-86 Jervois Quay

PO Box 2835

Wellington

**NEW ZEALAND** 

Phone: +64 4 463 2500 Fax: +64 4 463 2501

Email: Rebecca.mcgill@nzfsa.govt.nz

Internet Homepage: http://www.nzfsa.govt.nz

# Ministry of Agriculture and Fisheries (MAF)

PO Box 2526 Wellington New Zealand

Tel: 64-4-474-4100 Fax: 64-4-474-4111 Internet Homepage:

### **Restaurant Association of New Zealand**

45 Normanby Road, Mt Eden, PO Box 8287, Symonds Street, Auckland, NZ

Ph: 64-9-638-8403 Fax:64-9-638-4209

Email: <a href="mailto:info@restaurantnz.co.nz">info@restaurantnz.co.nz</a>
Websites: <a href="mailto:www.restaurantnz.co.nz">www.restaurantnz.co.nz</a>